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Sakhi One Stop Centre (osc)



What is an OSC

OSCs, set up in every district by the Ministry of Women and Child Development, provide integrated support and assistance to women and girls facing physical, emotional, psychological, economic, or sexual abuse irrespective of their age, class, caste, educational status, marital status, race, culture, and in all their diversity.



What do OSCs do?

- 24x7 free-of-cost services and redressal under one roof to all women and girls facing any kind of violence
- Provides services to girls below 18 years of age in coordination with relevant authorities/ institutions

Accessing One Stop Centre

- Woman by herself/ through Anganwadi Worker or ASHA or ANM or others
- Through Women Helpline/ other Helplines integrated with police, ambulance, etc.

What are the services available in OSCs?



Emergency response and rescue services

- Rescue and referral services to women affected by violence
- Linkages with National Health Mission (NHM), 108 service, police/PCR van for rescue and referral to medical facility or shelter home



Assistance to women in lodging FIR/ NCR/ DIR

- Facilitation of FIR/NCR/DIR lodging



Legal aid and counselling

- Provision of empanelled lawyers or National/State/District Legal Service Authority, or facilitation of advocate of the woman's choice



Video conferencing facility

- Facilitation of speedy and hassle free police and court proceedings via video conferencing



Medical assistance

- Referral to nearest hospital for medical aid/examination of women affected by violence (as per Ministry of Health and Family Welfare guidelines)



Psycho-social support/counselling

- Psycho-social counselling by skilled counsellors
- Confidence and support to address violence or to seek justice
- Prescribed code of ethics, guidelines and protocols by counsellors



Shelter

- Temporary shelter facility up to 5 days for aggrieved women along with their children (girls of all ages and boys up till 12 years of age)
- Food, medicines, clothes and basic kit to women accessing temporary shelter
- Arrangements with Swadhar Greh/Short Stay Homes (managed/affiliated with government/NGO) for long term shelter requirements

To know more about these, you can also call



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It is the right of every woman and girl to live a dignified life that is free of violence and abuse