MOMENTUM Routine Immunization Transformation and Equity

Exploring opportunities to strengthen microplanning for routine immunization in LMICs

September 19, 2024





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Introductions

Learning Series Host



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Guest Speakers

USAI



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Agenda

- MOMENTUM Routine Immunization Transformation and Equity Project
- Overview of the zero-dose child (ZDC) toolkit and learning exchange series
- Overview of microplanning landscape analysis
- Insights and experiences from UNICEF and India
- Discussion / Q&A

Our project

MOMENTUM Routine Immunization Transformation and Equity envisions a world in which **all people eligible for immunization**, from infancy throughout the life-course, and particularly underserved, marginalized, and vulnerable populations, are regularly **reached with high-quality vaccination services** and use them to protect their children and themselves against vaccine-preventable diseases.

> Award Date: July 27, 2020 Period of Performance: 6 years Country programs: 20



SECTION 01

ZDC toolkit and learning exchange series

Background and purpose of ZDC toolkit

- Need for a one-stop-shop of resources to identify, reach, monitor, measure, and advocate for zero-dose and underimmunized children.
- Many tools and guidance documents exist. The forthcoming ZDC Toolkit aims to pull them together in a user-friendly way.
- Toolkit is linked & complimentary to already available manuals and guides.



Multi-method approach to refining the toolkit



Learning Exchanges

Different topics related to zero-dose and under-immunized children; goal is to get user feedback and experiences to inform the toolkit; build demand, knowledge, skills for the methods/approaches outlined in the toolkit.

Field Test

Location: Nigeria; Conduct interviews; Actual tool use and user feedback.

Poll Question

SECTION 02

Microplanning Landscape Analysis

What is a microplan?

Defines how to reach clients, how many people should be targeted, how frequently quality services are provided, and is developed by all stakeholders at all levels. (WHO 2018)

An effective microplan supports:

- Identification of which target populations are eligible for immunization services for the next year, and the required supply needs.
- Data and graphic mapping to illustrate well-defined catchment areas identifying where eligible populations live.
- Prioritization of plans to reach all target populations with immunization services on a continuous basis, according to the national schedule.
- Definition of realistic local actions to improve and sustain coverage.
- Reduction in inequities and improved quality of services.

Landscape Review rationale & objectives

Despite the availability of high quality guidance on how to develop a microplan, decades of experience in doing so, there is a lack of synthesized evidence on the effectiveness of microplanning.

Objective

Identify, synthesize and disseminate evidence related to the drivers of implementing and institutionalizing microplanning in immunization programs.

- Review and synthesize evidence related to the implementation and institutionalization of microplanning for routine immunization
- Identify strategies for improving microplanning in the context of routine immunization
- Document evidence and describe experience with new approaches to microplanning, specifically digitally-enhanced microplanning, and integrated microplanning across health areas/interventions

Methodology

- Screened 117 articles for evidence on microplanning for RI programs.
- Reviewed 39 articles from the peer reviewed and grey literature.

Literature Review

Online Survey

 Conducted online survey to elicit insights on the factors facilitating and impeding microplanning and to identify key informants for in-depth interviews.

- Conducted 19 key informant interviews with individuals involved in microplanning in LMICs.
- Included mix of national and subnational level immunization program managers/staff, and technical partners.

Key informant interviews

Results 01 Microplan development process 02 Microplan implementation 03 Digitally-enhanced microplanning 04 Integrated microplanning

Microplan Development

Initial microplan development is widely perceived as being highly resource intensive, requiring substantial financial resources, technical know-how and stakeholder engagement.

Healthcare Worker Capacity & Ownership

- High rates of HCW turnover reported as draining capacity to develop microplans
- Lack of training, supportive supervision and mentorship constrained the development of high-quality plans
- HCWs who were engaged in the development of microplans reported a higher degree of ownership in implementation of the activities in those plans

I did an orientation mentorship training for health care workers. Next time when I go [to the health facility] the same health worker has been taken away, and therefore there's a gap. There's a lack of knowledge. I have to retrain again now (technical partner, Uganda).

Community & Stakeholder Engagement

 Engaging stakeholders, including community members and non-traditional health stakeholders, was widely acknowledged to be essential to the development of microplans that reflect local needs and priorities

There is a huge element of community involvement when developing the microplan. They will give the situational analysis. The health facility picks all of the issues the community wants to be addressed, prioritizes them, and puts them in the microplan (sub-national immunization program staff, Kenya).

Microplan Implementation

HCW ownership over the microplans was found to be **enhanced with supportive supervision and follow-up** from higher levels of the health system. However, implementation constrained by a persistent shortfall in funds to support planned immunization activities, such as outreach, at the subnational level.

Supportive supervision, mentorship & accountability

- Implementation of microplans was found to be enhanced by accountability from higher levels of the health system.
- Some examples of WhatsApp groups for health facility and district level staff as a mechanism to help facilitate accountability and follow-up.

The ministry started tagging a lot on microplanning. The ministry started being a bit tough on the lower-level facility... you will only get support on the condition that you have a microplan to show your need, and your coverage, and your target, and all of that. (Sub-national health staff, Uganda)

Operational Funding

- This reflects larger immunization and health system resource constraints.
- Some key informants reported on adaptations of the plans to match available resources, while cautioning the importance that plans do reflect the true costs.
- Key informants emphasized the need for sustained advocacy at all level, to generate political will among health and non-health stakeholders.

Adaptations to Microplanning

Digitally-enhanced microplanning

- Includes tools such as digital mapping, mobile applications, online training forums and electronic registries and can be used to help map catchment areas, identify target estimates, train healthcare workers and monitor vaccine status. The most common application found in the literature is geo-enabled microplanning.
- Barriers to the use of digital tools include technological infrastructure and internet connectivity, the IT capacity of health care workers, high costs of making updates, and ongoing reliance on technical assistance.
- Key informants cautioned that digital tools are enhancements and cannot replace the need for community engagement in defining priorities and identifying missed communities.

Integrated microplanning

- Despite growing interest in integrated approaches to microplanning, we found few examples in the literature.
- Although guidance documents (i.e. the 2017 RED guidance from WHO AFRO) notes the potential benefits of integrated approaches to microplanning, detailed guidance remains specific to immunization.
- Human and financial resource constraints were identified by key informants as impediments to integration, especially at the implementation stage.

Summary

Our review identified a lack of published evidence on microplanning in the context of routine immunization programs. The existing literature is particularly lacking when it comes to evidence on the implementation of activities in microplans.

Over the last decade, **approaches to microplanning** have *evolved* from a top-down to bottom-up process, characterized by higher levels of community engagement and healthcare worker ownership.

- This shift is perceived as contributing to greater understanding of missed communities and zero-dose children, and their unique barriers.
- This approach is acknowledged to be more **resource intensive** and needs to be supported appropriately.

The microplan development process is complex and many highlighted a **need to simplify tools and guidance**. A careful balance needs to be struck between the appropriate level of simplification, while maintaining the level of detail needed to accurately identify and reach ZDC and missed communities.

Although immunization microplanning has been around for more than two decades, **institutionalization of the practice remains constrained by inadequate resources.**

• This challenge is not unique to microplanning, but highlights a need for sustained advocacy for government recognition of the value of immunization in improving child health, and for adequate resources.

SECTION 03

Geo-enabled Microplanning for Immunization Programs Strengthening in UNICEF

unicef @

Geo-enabled Microplanning for Immunization Programs Strengthening in UNICEF

Rocco Panciera, Ph.D. Geospatial Health Specialist Digital Health & Information Systems MNCAH section | PG-Health | UNICEF HQ New York

MOMENTUM Routine Immunization Transformation and Equity learning exchange webinar September 19, 2024

Geo-enabled microplanning

- Microplanning for routine immunization is a cyclical process of planning, delivering and monitoring
- Geo-enabling the microplan aims at embedding geospatial data and technologies in the microplanning operational and business processes
- Geo-enabling is a subset of digitally-enabling related to the geographic dimension of the microplan



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for every child

UNICEF approach

Achieving an effective use of GIS in health programs is facilitated by a geo-enabling process involving both <u>technical support</u> and <u>institutional advocacy</u> components, aiming at strengthening the geo-enabling environment of the health information system

Process to geo-enable a health program



for every child

RESOURCE: Guidance on the Use of Geospatial Data and Technologies in Immunization Programs: Overview and Managerial Considerations Geo-enabled Microlanning Handbook

Global Footprint

UNICEF provides direct technical support for geoenabled microplanning in 15+ countries in 4 regions

Western and Central Africa Region

Guinea High-resolution Zero-dose children mapping Mali

High-resolution Zero-dose children mapping Côte D'Ivoire

High-resolution Zero-dose children mapping

Nigeria High-resolution Zero-dose children mapping Geo-enabled microplanning (Lagos)

Chad

High-resolution Zero-dose children mapping

Cameroon High-resolution Zero-dose children mapping



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Geo-enabled RI microplanning

Geo-enabled RI microplanning

South Asia Region

Geo-enabled RI microplanning

Malawi Geo-enabled RI microplanning

Mozambigue Geo-enabled RI microplanning

Eastern & Southern Africa Region

Level of HQ Support

Intense support Moderate support Light touch support

Stories from the Field: Mozambique

- UNICEF supported the piloting of geo-enabling EPI routine immunization program since 2021
- Geo-enabling program coordinated by MoH EPI technical working group (MoH, WHO, JSI, UNICEF) with technical support from government geospatial development agency (ADE) and CHAI
- Multi-district pilot conducted to test, document and formalize processes and roles for geospatial data gathering, QC, map production and training by ADE
- Verified usability of GIS maps during integrated COVID-19 and Routine EPI campaigns in November 2022
- Handover of capacity to governmental spatial agency (ADE) for data collection, management, and map production completed in 2023
- In 2023, MISAU approved scaling of initiative to 36 districts* and mandated ADE with National Spatial Data Infrastructure

* co-funding from COVID-19 Delivery Support (CDS3) and Canadian ACT (ACT A). arant







maps



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Sample outcome of end-users qualitative assessment of Areas of impact of microplanning

Stories from the Field: South Sudan

- UNICEF supported the piloting of geo-enabled microplanning for Routine Immunization since 2023* in 10 counties and 5 states
- The initiative is led by UNICEF with active support from the Ministry of Health EPI Director and Health information System units
- Multiple state-level consultation were conducted between mid-2023 and mid-2024 for advocacy, data gathering, and map content validation
- GIS microplanning maps were produced and delivered for all 142 districts of August 2024, alongside training on GIS maps use and interpretation
- In August 2024 the South Sudan MoH cleared the utilization of the GIS microplanning maps to support polio campaign microplanning in selected areas







* co-funding from Government of Japan Digital Health Systems for Infectious disease in Africa

Every GIS product (map, dashboard, etc..) is dependent on the decision-making and operational processes that is meant to Inform.

□Understanding the geographic dimension of those processes and the relevant geographic features is a lengthy, but foundational (and often overlooked) step to ensure relevance of GIS products to users' needs



The gathering of complete lists of relevant geographic features (health facilities, villages, outreach sites) with georeferenciation is a major bottleneck

 Involvement of local actors (district managers, health facility EPI managers)for data collection through formalized mechanisms is crucial to ensure accuracy and continuous update of geo-enabled microplans



Geographic optimization needs to mediated by operational considerations (political, financial, practical)

□ GIS products need to allow user the flexibility to evaluate the "geographically optimal" solution versus what is practically available/possible





Many problems with GIS products become evident only when reviewing products in the field with actual end-users

 Multiple rounds of map review during real or simulated implementation scenarios are needed to achieve accurate products tuned to the contextual geography, decision-making process and user needs



Reference Material

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and Technologies in Immunization Programs

Overview and Managerial Considerations for In-Country Strengthening





Coverage and Equity through the Effective Use of Geospatial Technologies and Data A Landscape Analysis & Theory of Change September 2020



Leveraging Geospatial **Technologies and** Data to Strengthen Immunisation Programmes Version 1.0 April 2021 Rapid guidance for investment planning



Thank You!

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SECTION 04

GIS Mapping Tool for Urban Routine Immunization Microplanning in India







GIS Mapping: Urban Routine Immunization, India







Map demographic profiles of 2 cities including vulnerable pockets, health facilities, session sites, vaccinator area, cold storage centers & high-risk areas/pockets. Analyze the geospatial distribution of immunization services in terms of public health services and identification of coverage gaps. Develop a user-friendly GIS platform for real-time monitoring and decision-makin g to improve planning around immunization. GOAL: The aim is to enhance urban immunization program efficiency by optimizing resource allocation based on geographical data using GIS technology.



Health facility mapping with ANM area demarcation

PILOT CITIES

₹

Two Indian cities with distinct landscapes and administrative structures were chosen to pilot this GIS tool: Jaipur in Rajasthan and Shillong in northeastern India. In both cities, urban health facilities were identified, and data was gathered with the help of health officials. The team con- ducted walkthroughs on-site with ANMs to outline their coverage areas.

METHODOLOGY

Data Collection

Data collection from health facilities involved gathering both geospatial and non-geospatial information to ensure accurate mapping and analysis for effective immunization planning.

Tool Development

Tool development involved software engineering to create a robust GIS platform, incorporating algorithms and data inputs from health facilities to ensure precise mapping and analysis capabilities.

Capacity Building

Capacity building focused on training health officials to effectively use the GIS tool, enhancing their skills in data analysis and geospatial technology for improved decision-making.



DATA COLLECTION

CAPTURING GEOSPATIAL DATA

Various open-source tools like **Google Maps** and **Google Earth** applications were used to gather geospatial data at the health facility level.

DATA RELATIONSHIP







Polygon Data

GIS mapping: ANM area mapping by walkthrough



FEATURES OF THE TOOL

The tool has four main components: **Masters, Dashboard, Map Indicator, and HMIS MPR**. All these components have different functionality. The detail of each component is elaborated below:



FEATURES OF THE TOOL



The coverage area of any urban facility within the listed cities can be viewed in the dashboard.



Further, the ANM areas demarcation, working within the facility.



Mapping all sessions with pointer information like Name and Type (fixed/outreach) of session, conducted which day of the week, ASHA, AVD, contact details, etc.

How can this tool benefit the process of routine immunization?

Gap Identification

GIS can assist in identifying gaps in routine immunization by mapping coverage areas and visualizing underserved regions. This helps is strategizing the action plans accordingly thereby improving immunization service delivery mechanism.

Monitoring

GIS can enhance monitoring in routine immunization by providing real-time tracking of immunization service mapping and pinpointing areas with low uptake. This allows for timely interventions and more effective resource allocation to improve immunization rates.

Resource Allocation

The spatial analysis helps to target resources and interventions more effectively, ensuring comprehensive immunization coverage through prompt resource allocation.





GIS Mapping: Health Facility Areas, Shillong & Identification of Missed Area



Paper Map versus GIS Map (Lady Kerr Welfare Centre)



- Improper facility boundary
- Inaccurate ANM area demarcation
- No session site details



- Proper facility boundary
- Accurate ANM area demarcation
- Session site details along with location
- HRA details with location

GIS Mapping: Need & Expectations

RAZAR -ARAM CONDUD BY UN Hand drawn maps used in microplanning



NEED

- Poor hand-drawn maps.
- Poor microplanning due to poor understanding of geography & demography.
- Missing out of vulnerable beneficiaries.
- Poor or underutilised resources.
- Missing service delivery points in densely populated urban areas.

EXPECTATIONS

- Improved targeting to underserved populations and unmapped areas.
- Get deeper understanding of HR deployment and the workload.
- Proper planning in the areas which lack regular session sites.
- Assist state government in data-driven decision making.

Panel Discussion / Q&A

Evaluation

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THANK YOU

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