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Interpreting Your Context Assessment Survey Reports

Guidance for Implementing Organizations Reviewing the Pre-Implementation and Progress Survey Reports

# ACKNOWLEDGEMENTS

This resource was developed with support from MOMENTUM Knowledge Accelerator to guide implementation of the Context Assessment Toolkit, which was adapted with support from MOMENTUM Knowledge Accelerator. The Toolkit was originally developed by Ariadne Labs with support from [Surgo Foundation](https://www.surgo-foundation.org/), a nonprofit focused on solving health and social problems with precision.

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# What do the reports tell you?

The Context Assessment survey reports display the aggregated and anonymous responses from staff (healthcare professionals and other patient support staff), leaders, and implementation team members. These data are not intended to be definitive characterizations of a site’s strengths and areas for opportunity; rather, they should supplement your existing knowledge of the site and guide further discussions and exploration at the site to better understand the findings revealed by the survey.

**Accessing the Reports**

**Definitions**

**Site:** the department or health facility where the practice improvement is taking place

**Item:** an individual question or statement in the Context Assessment surveys

**Domain:** a set of related items that explore a key part of context

**Staff:** clinical healthcare workers (e.g., doctors, nurses, midwives) and non-clinical support staff (e.g., registration, medical records) that have a role in or are impacted by the practice improvement, but do not have a leadership role.

**Leaders:** those in a health facility with an official leadership role.

**Implementation Team Members:** leaders and staff in a site that are responsible for the introduction of the practice improvement.

The report will be emailed to you within one week of requesting it through MAKLab.

**How to Read the Reports**

The first page of the report shows an overview of the total number of survey respondents from the site broken down by role (See Figure 1).

The ‘Site Capacity’ section displays the overall results of the survey in the four overarching domains: Commitment and Motivation, Ability to Implement, Internal Culture, and Clinical Team Functionality (See Figure 1). The ‘Site Alignment’ section shows differences in average staff and leader responses for the four domains (See Figure 2). The distance between the circle and square indicates the level of agreement between leader and staff responses -- the smaller the distance, the greater the agreement.

The rest of the report displays the answers to the individual items within each domain (See Figure 3). A graph containing the breakdown of answers appears next to each item on the report. Answers of “Don’t know,” “Disagree,” and “Somewhat Disagree” are displayed on the left-hand side of the graph. Answers of “Agree” and “Somewhat Agree” are displayed on the right-hand side of the graph. Answers of “Don’t know” were included on the left-hand side of the graph because survey respondents should ideally have knowledge of these topics.

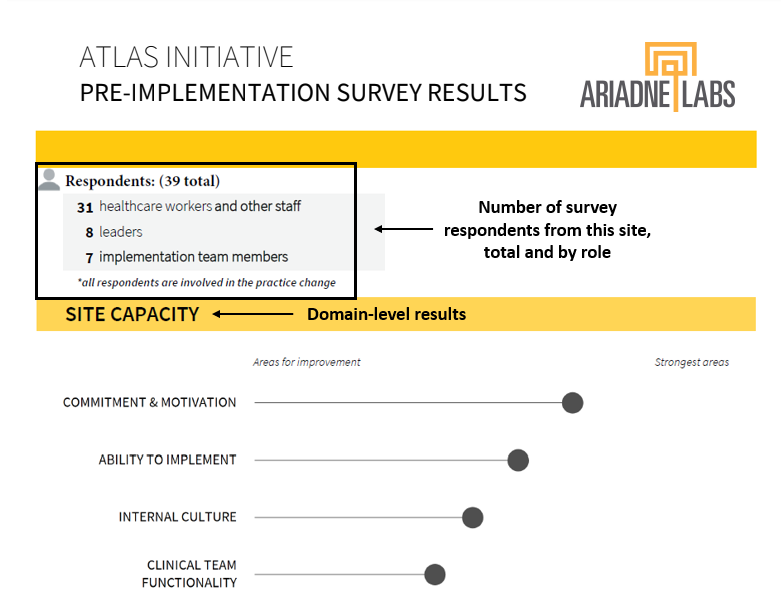
In general, having nearly all of the answers for an item on the right-hand side of the graph indicates that the item is a strength. Having more answers on the left-hand side of the graph indicates that the item may be an area for improvement. If there are several answers of “Don’t Know,” the site may benefit from additional education and communication in that area.

It’s important to consider the overall performance of the site, in addition to results for the individual domains and items. Use the areas for improvement that have been identified as opportunities to create and amend your implementation strategies. We have developed a series of resources to support your site in these processes. These can be found on the [HUB](https://km.usaidmomentum.org/maklab).

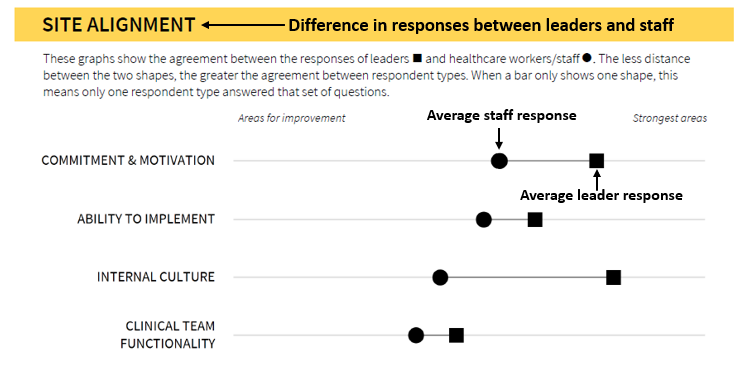
***Practice Changes in Health Care***

Throughout the Context Assessment resources, the term **practice improvement** is used to describe the introduction of a new or modified tool, process, or program in a healthcare setting. Practice improvements are implemented at **sites**, which refer to where the change is being introduced – for example, across a team, department, clinic, hospital, or health system.

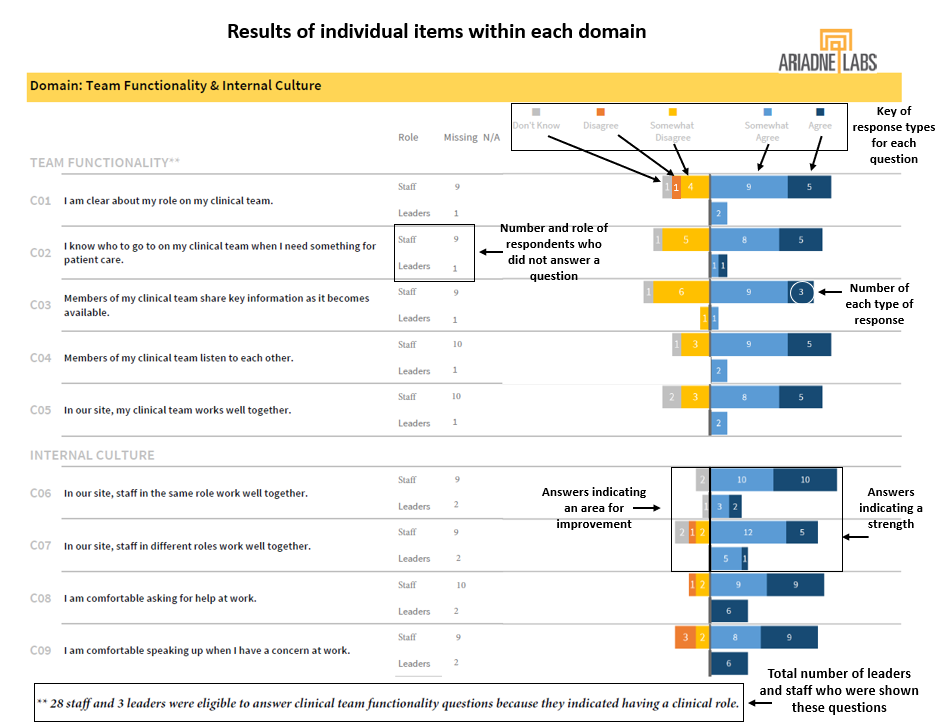
##### FIGURE 1: Page One of Report with Site Capacity Listed



##### FIGURE 2: Page One of Report with Site Alignment Listed



##### FIGURE 3: Page Two of Report with Domain Detail Listed



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