



## GLOBAL MEASUREMENT UPDATE

### SCORE for Health Data Technical Package

**HEALTH INFORMATION SYSTEMS (HIS)** strengthening is an important part of ensuring high-quality data availability and data use to improve health service delivery and health outcomes. To support HIS strengthening, the World Health Organization (WHO) has recently launched the SCORE for Health Data Technical Package.

### WHAT IS SCORE?

SCORE is a technical package of essential interventions, recommended actions, tools, and resources to support countries to address challenges in meeting HIS needs.

The technical package includes an assessment tool designed to collect baseline information, target interventions, and track and monitor progress in country health information over time. The tool was used to generate the [SCORE](#)

[Global Report on Health Data Systems and Capacity, 2020](#) which summarizes self-assessment results for 133 countries. The assessment results are also available in a country dashboard and individual country profiles.



### COMPONENTS OF THE SCORE FOR HEALTH DATA TECHNICAL PACKAGE

Adapted from <https://www.who.int/news-room/q-a-detail/score-technical-package>

SCORE Component	Description
<b>Essential Interventions</b>	An overview of health information systems. For each intervention listed, the document provides the underlying key elements, indicators used to assess and monitor, and examples of actions to be taken to improve systems' performance.
<b>Tools and Standards</b>	A list of up-to-date resources for each intervention.
<b>Assessment Instrument</b>	A data collection tool with an accompanying user guide to assess a country's health information system and identify gaps and monitor progress over time.
<b>Assessment Methodology</b>	A technical explanation of the scoring method to quantify SCORE indicators, elements, and interventions.
<b>Global Report on Health Data Systems and Capacity 2020</b>	Results of country assessments conducted by WHO between 2018 and 2020 using the WHO SCORE Assessment Instrument, reflecting data from 2013 to 2018. The results can be used as a basis for countries to track progress of their health information systems' strengthening efforts.
<b>Country Assessment Summary</b>	PDFs showing country-specific results for 133 countries.

<b>Online Data Portal</b>	An interactive data platform that allows countries and regions to view their assessment result summaries and conduct other regional analyses using validated SCORE data from the 2020 Global Report.
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## WHAT IS SCORE'S VALUE?

SCORE provides for the first time a harmonized package that explores different elements of a country's health information system, identifies priority interventions for use and universally accepted tools and standards to use with them, and offers an assessment tool to monitor progress. The global report and the dashboard allow countries and the global community to make comparisons across key areas, track progress, and identify priority areas for investments required to achieve the health-related Sustainable Development Goals, including Universal Health Coverage, and other national and sub-national health priorities and targets.

## WHO SHOULD USE SCORE AND HOW CAN IT BE USED?

- The package can be used by **national policymakers and programmers with their development partners**, such as MOMENTUM, to focus on a select number of interventions that have the greatest impact on the quality, availability, analysis, use, and accessibility of data.
- The **package** guides countries and their implementing partners to strategically target programmatic and policy actions and drive investments. Using the package can strengthen regional and national data systems and the capacity to monitor and track progress.
- The package's **tools** help to identify areas for focus and guides and monitors systems strengthening.
- The **report** provides concrete recommendations and guidance for countries to invest in health information system priority areas that can achieve the greatest impact so they can improve health data collection, quality control, synthesis, analysis, and the use of health data.
- The **country summary** helps prioritize interventions that can improve the availability, quality, synthesis, analysis, and use of health data.
- More in-depth tools such as [PRISM](#) and the [Health Information Systems Stages of Continuous Improvement toolkit](#) (HIS-SOCI) complement SCORE.

### Bibliography

World Health Organization. Health information systems: SCORE technical package. August 26, 2020.

<https://www.who.int/news-room/q-a-detail/score-technical-package>

Measure Evaluation. Health information systems strengthening: HIS assessment tools. December 2019.

<https://www.measureevaluation.org/his-strengthening-resource-center/his-tools/tool?ToolId=62>

### More information about SCORE

<https://www.who.int/data/data-collection-tools/score>

SCORE will be maintained and updated on a regular basis by WHO.

### Country Profiles

<https://www.who.int/data/data-collection-tools/score/country-profiles>

This fact sheet was developed with inputs from USAID's Country Health Information Systems and Data Use program (CHISU).

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