People-centered Care Framework and Intersections with Respectful Maternity Care, Rights-based Care and Nurturing Care

People-centered care:
All people have access to health services that are provided in a way that responds to their preferences, are coordinated around their needs and are safe, effective, timely, efficient and of an acceptable quality. (WHO, 2016 (found here))

Nurturing care:
Refers to a stable environment created by parents and other caregivers that ensures children's good health and nutrition, protects them from threats, and gives newborns and young children (up to age 3) opportunities for early learning and developmentally supportive care, through interactions that are emotionally responsive. (WHO, 2018 (found here))

Rights-based care:
Ensuring health care that is available, accessible, acceptable, and of high quality; and incorporates human rights-based principles of participation, non-discrimination and equality. (Adapted from United Nations)

Respectful maternity care:
Refers to care organized for and provided to all women and newborns in a manner that maintains their dignity, privacy and confidentiality, ensures freedom from harm and mistreatment, and enables informed choice and continuous support during labour and childbirth. (Adapted from WHO, 2018)

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